

Love THOSE Shoes RETURNS FORM

UK's No.1 Site for Health and Wellness Footwear

Thank you for shopping with Love Those Shoes. We hope you are happy with your purchase. Returns are free of charge within the United Kingdom and Northern Ireland **only** using the return label below

Please quote your order reference number on all correspondence.

ORDER REFERENCE NUMBER

Please let us know why you are exchanging or returning your purchase

Style	Size	Too Big	Too Small	Faulty	Not Suitable	Wrong Item Sent

Exchanges

If you would like an exchange please let us know the exact product you wish to exchange to:

Style	Colour	Size

Refunds

I would like a refund (please circle) Yes / No

Your refund will be made to the credit or debit card you paid with as soon as possible after we receive your return.

Please note: The status of your tracker will be updated to **RETURNED** once we have received your shoes back.

UK & NORTHERN IRELAND CUSTOMERS ONLY: How to return items by Freepost

Shoes must be as new and in the original box.

Complete the details above and place in your box. **Detach the label below – DO NOT use the sticky label on your despatch note – this is for returns from outside UK ONLY.**

Fix the label securely to your parcel.

Ensure you wrap your package adequately - do not tape the box or write on it, as we will be obliged to deduct £15 if the box is not re-usable.

Take the parcel to your Post Office. Ask for a Certificate of Posting. This is not a tracked service.

Please note: Our returns period is unlimited. Should you need any further assistance, please contact Customer Services on 0161 975 5380 or shula@lovethoseshoes.com, we'll be happy to help.

RETURNS FROM EU & REST OF WORLD – this is not a Free Service.

USE THE STICKY LABEL ON THE DESPATCH NOTE for these returns – NOT the label below.

If you are returning goods from outside the EU – please ensure your package is clearly marked **RETURNS**. Also ensure all correct customs documents are completed and attached. If you do not do this – there may be UK customs duties levied on the goods and we cannot accept delivery. In this event the package is likely to be returned to you and you will be liable for the duty.

If you are returning items from USA via Fedex, UPS or any other 'Courier Service', there is a charge levied of 30 UK Pounds (by them - not by us !!), and they will usually demand proof that Duty has been paid. Please note, if these charges are raised, we will have to charge it to you. Therefore - we suggest you use AIRMAIL via the POSTAL SERVICE in preference.



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<small>PACKETPOST RETURNS CONTRACT No. 205442 PR</small> <small>Postage to be paid at destination under terms of contract</small>	RETURNS DEPARTMENT HAMSIN LTD STOCKPORT SK4 3ZW		
<small>Sender Details:</small> <small>Postcode:</small>			

ORDER REFERENCE NUMBER